

FIG. 1

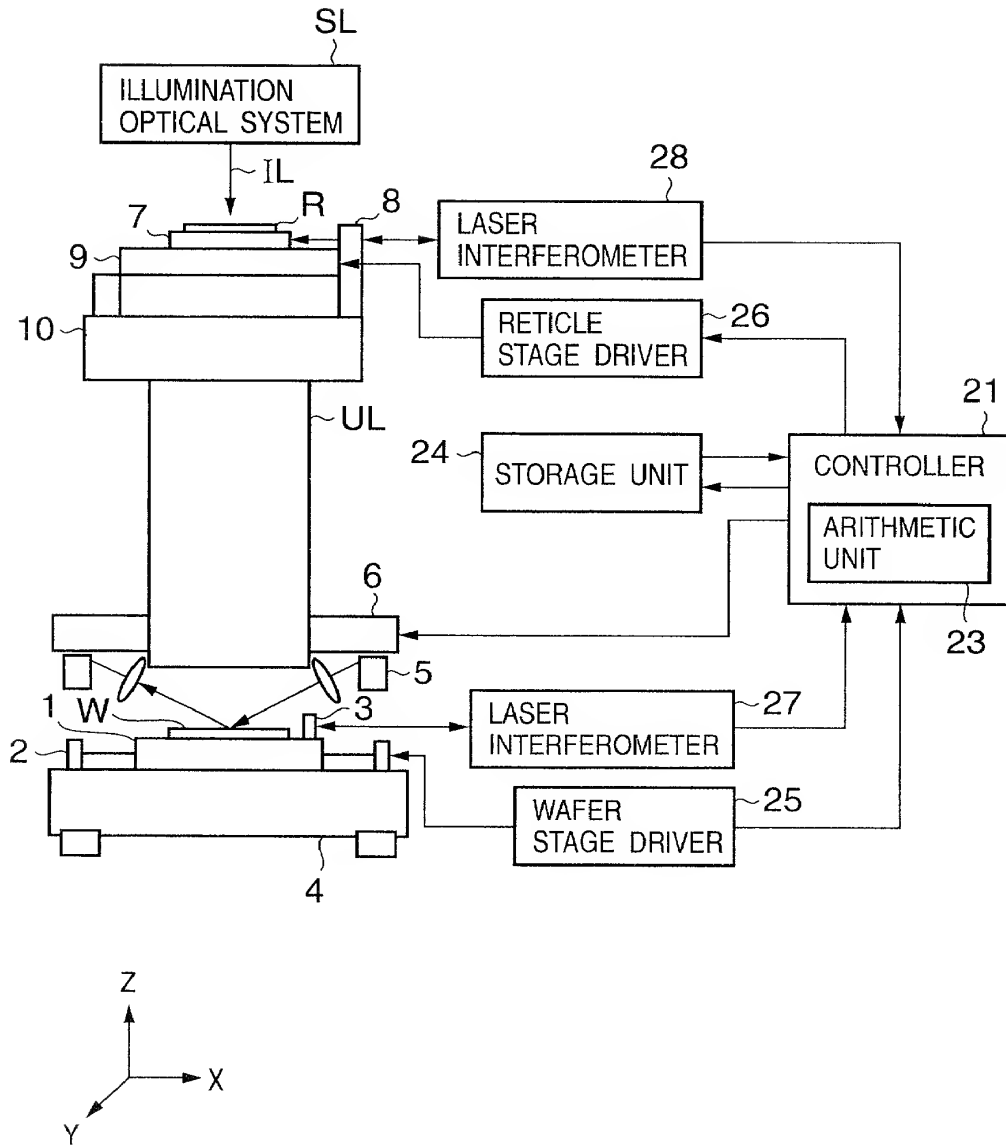


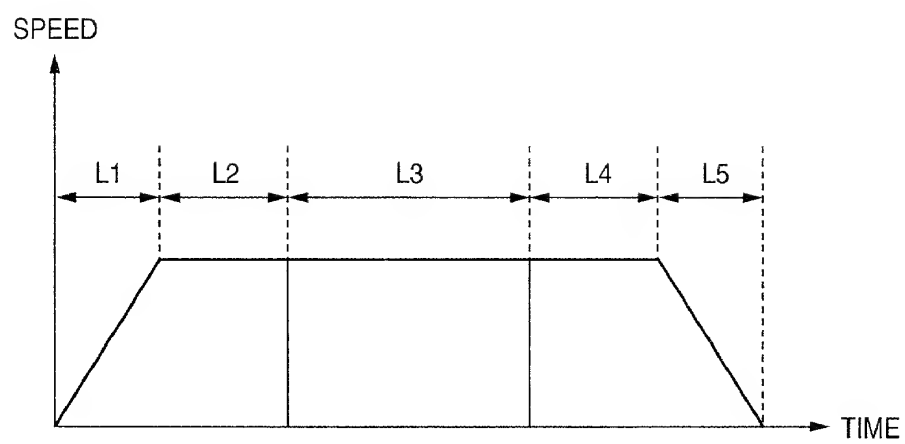
FIG. 2

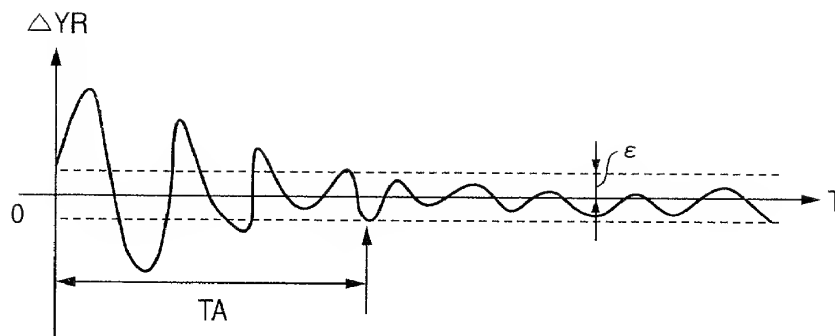
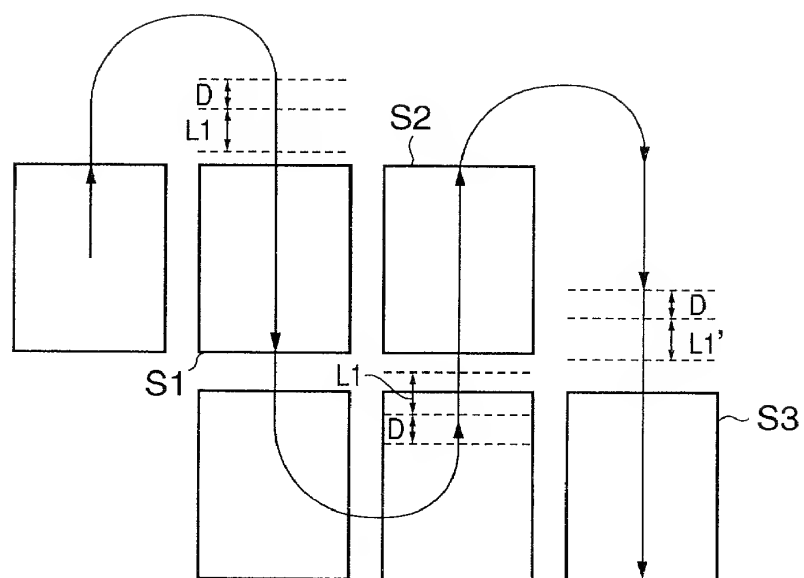
FIG. 3

FIG. 4



$$L1 < L1'$$

FIG. 5

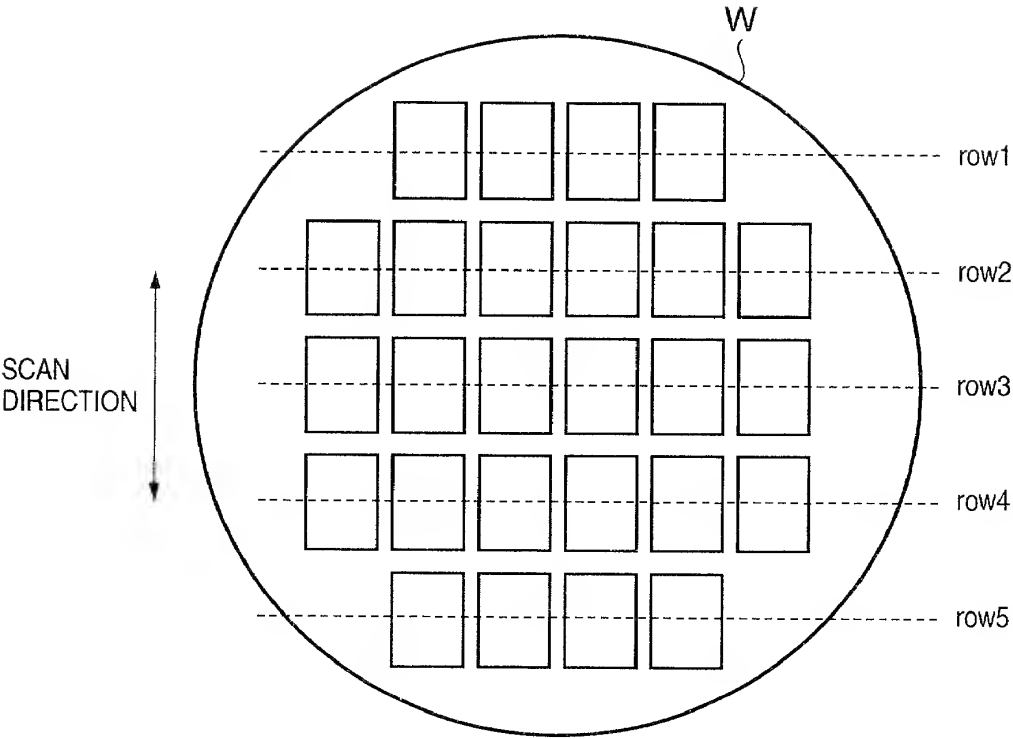


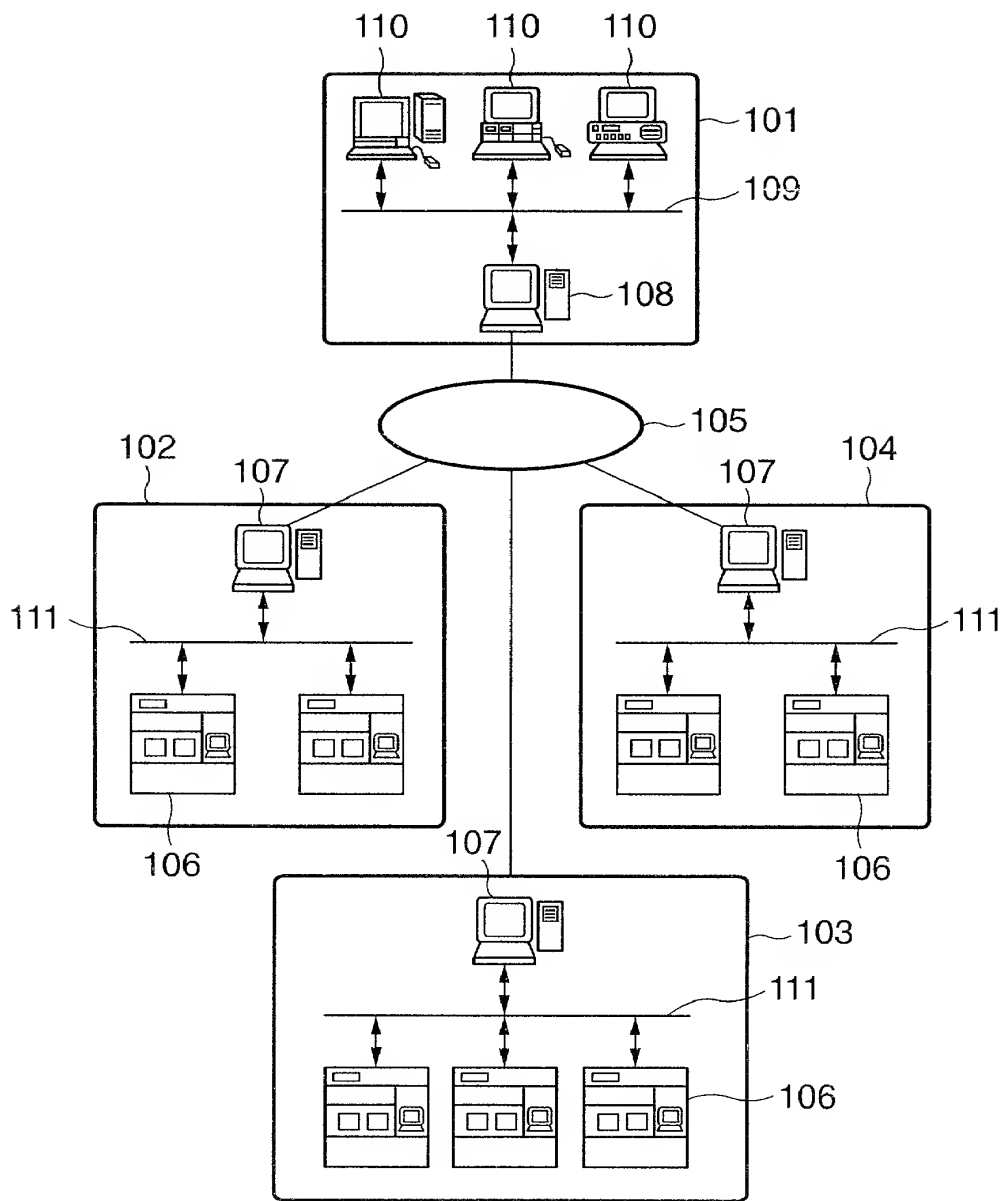
FIG. 6

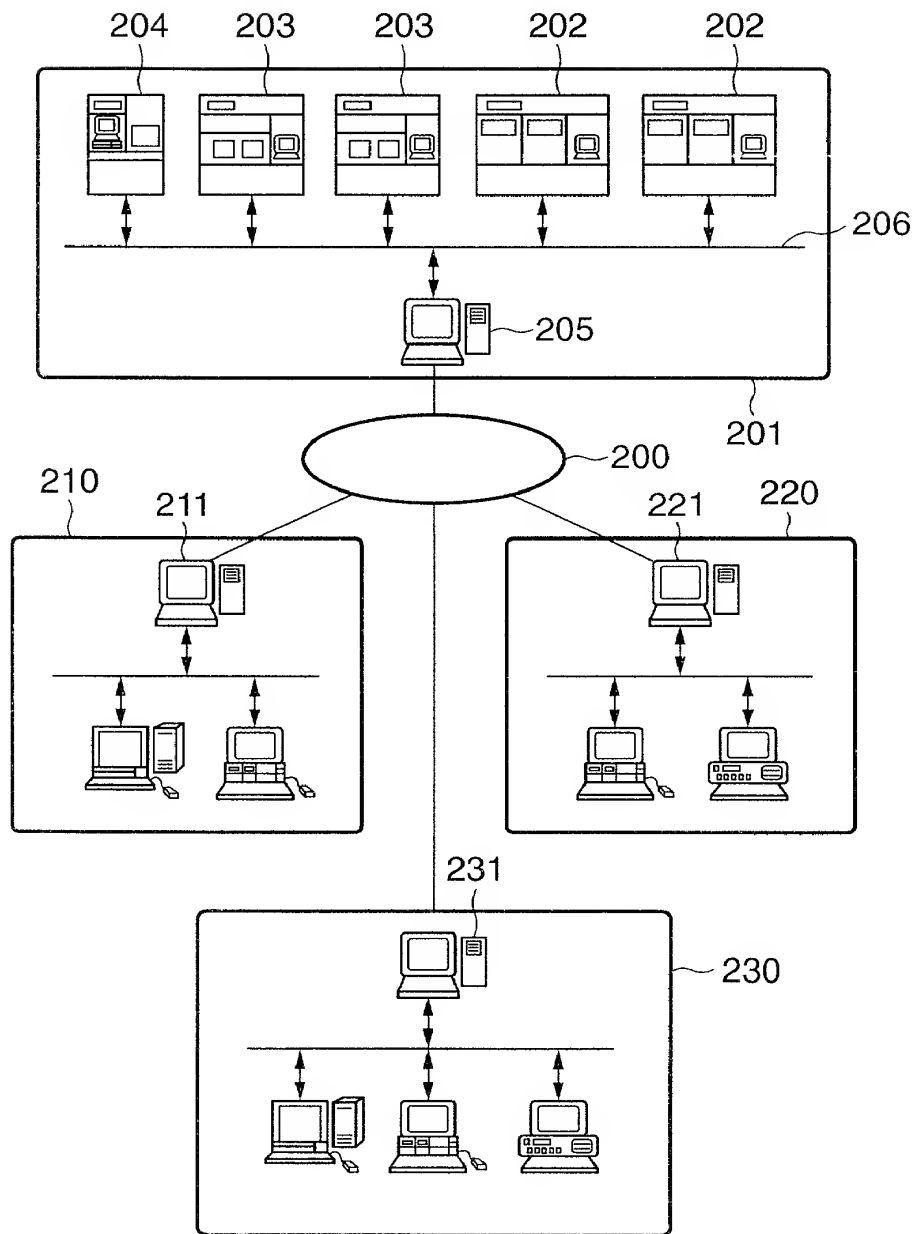
FIG. 7

FIG. 8

URL

TROUBLE DB INPUT WINDOW

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TYPE OF APPARATUS ~ 401

SUBJECT ~ 403

SERIAL NUMBER S/N ~ 402

DEGREE OF URGENCY ~ 405

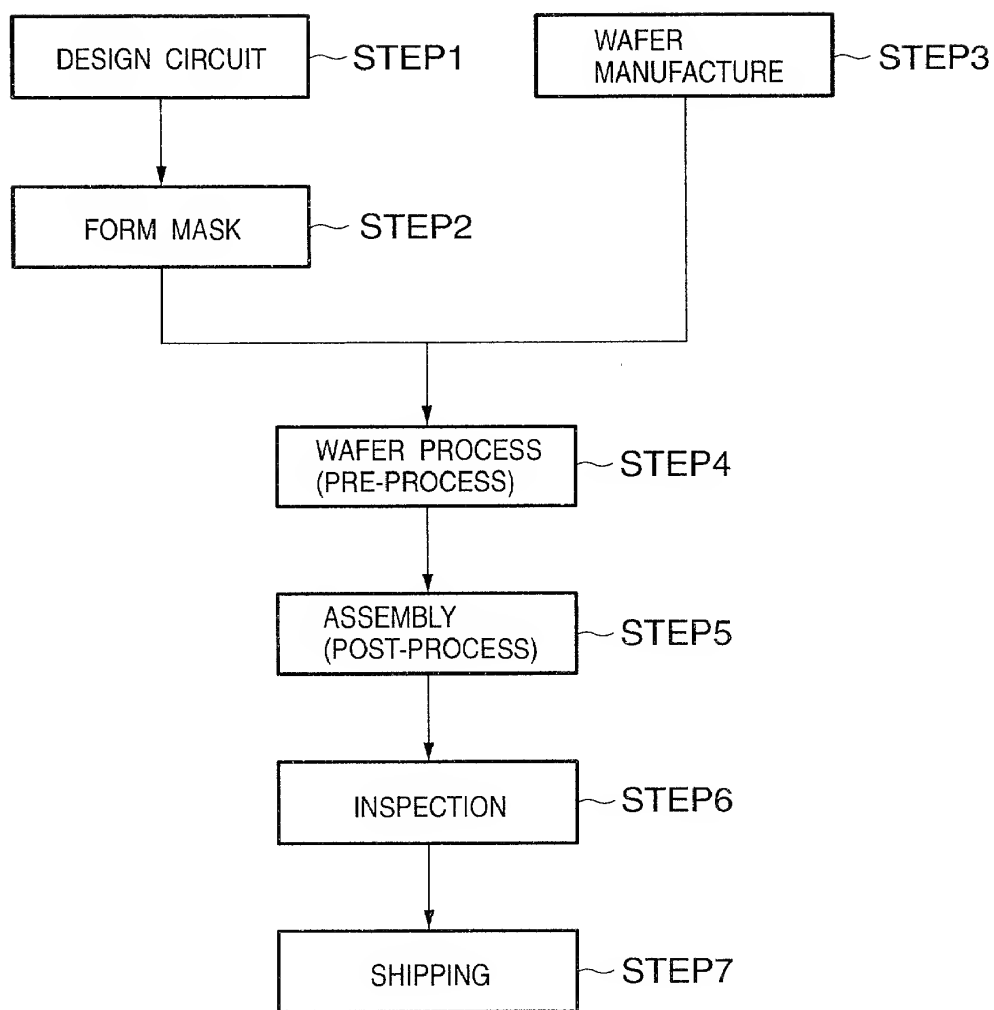
SYMPTOM ~ 406

REMEDY ~ 407

PROGRESS ~ 408

410 411 412

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FIG. 9

SEMICONDUCTOR DEVICE MANUFACTURING FLOW

FIG. 10